

Sunday Service FAQs

Crossway Community Church · Last updated 9/29/20

General

When will the service be held?

Please join us from 10:30-11:45 AM.

Will we continue to livestream our service?

Yes, to serve our vulnerable members and anyone uncomfortable gathering in a large group, we plan to livestream our service beginning at 10:30 AM.

What are we doing to minimize the spread of Coronavirus on surfaces?

- All doors will be propped open so that no one has to handle the hardware.
- We will be suspending our coffee service.
- To celebrate the Lord's Supper, we will have individual portions to pick up as you enter versus passing a basket with the elements.
- We will not pass baskets to receive the offering. We encourage you to give by credit card or text (704-228-4849). There will also be a lockbox at the back of the auditorium for those who would prefer to give a check.
- The water fountains will be turned off. Please bring your own water with you.

How will we maintain social distancing during the service?

- We are asking that you reserve seats in advance [at this link](#). Please reserve seats for your entire family or social group together.
- As you reserve seats, the reservation website will automatically block out 3 seats on either side of your seats to maintain 5 feet of space from other groups.
- Rows of chairs in the auditorium have been rearranged to leave 5 feet between rows.
- We will be using all entry and exit doors in the lobby. Greeters will be outside to help you locate the best entrance/exit door to your reserved seats.
- Also, ushers will be available inside to help you find your reserved seats.
- We ask that you maintain social distancing space between other groups at all times. We ask that you not congregate in the lobby, but proceed directly to your seat and remain there for the entire meeting.

Does that mean that we will not be able to fellowship at all?

- If you feel comfortable fellowshiping, please move outside. There are plenty of shady areas near the church office to have a conversation in the fresh air.
- Please greet one another with kind words versus handshakes or hugs.

Do we need to wear face masks?

- In order to serve our vulnerable population and allow for the most members and guests to attend each Sunday, we ask that you please wear a mask for the entire service. This request both follows the spirit of the N.C. governor's executive order, but even more importantly allows us to serve those who would be most at-risk in our church and allow them to still attend safely. If you don't have a mask, we will have extras for you at the entry doors.
- Please note that the singing portion of our service is the most important time to wear a face mask.
- Our request to wear face masks does not apply to children. Parents may decide whether or not their children should wear face masks while in our church building.

- We understand if you are unable to wear a face mask due to any medical or behavioral condition, disability, or if you are communicating with someone who is hearing-impaired in a way that requires the mouth to be visible.

Should I attend the service if I am in an at-risk population?

If you are elderly, immunocompromised, or have an underlying health condition we encourage you to consider not attending in-person services at this time but instead to continue to participate by joining our livestream at live.crosswaync.org.

Children

Will Children's Ministry be provided?

We plan to resume our Children's Ministry on October 18. Families must RSVP to attend. Contact Julie Moore for details (julie.moore@crosswaync.org).

Are my children permitted to attend the service?

Children are welcome to attend the service and sit with their parents. However, there will not be opportunities for you to move out into the lobby or the Infant Care Room with your children. Parents, please keep your children with you at all times.

Will the Infant Care Room be available for nursing moms?

The Little Lambs classroom located downstairs will be available for you to feed your infant or change their diaper. However, due to restrictions, we will not be able to provide volunteers, snacks, or supplies. Please use this room for nursing or diaper changing only.

Exposure

What should I do if I am sick?

If you are running a fever near or above 100 degrees or experiencing any respiratory symptoms, please stay at home.

What should I do if I become sick after attending a church service?

If at any time you develop COVID-19 symptoms and/or test positive and have recently attended a church service, please contact the church office as soon as possible (info@crosswaync.org or 704-948-9900).

Will the church notify others of possible contact?

Yes, we will inform those who attended the same service as someone who subsequently tested positive for COVID-19. We will also ask you to identify those with whom you may have had "[close](#)" contact while there and request that you notify them or give your permission to the church office to do so on your behalf.

What should I do if I attended a service with someone who has tested positive for COVID-19?

If you did not have close contact with that person, self-monitor for [symptoms](#), and get tested for COVID-19 if symptoms develop.

What should I do if I have been in close contact with someone who has tested positive for COVID-19?

Consider staying at home and self-monitoring for [symptoms](#) and get tested for COVID-19 if symptoms develop.

When can I return to a church service after I have symptoms, or test positive, for COVID-19?

You should not return until you have met the [CDC criteria](#) to discontinue home isolation.